

## AERO MECHANISM PRECISION CUSTOMER SURVEY FORM

CUSTOMER COMPANY NAME:	DATE:										
CUSTOMER CONTACT:	TITLE:										
<p>In our continuing efforts to improve our quality system, we would ask you to complete this Customer Survey Form and return it to us via 818-886-2330. Your input will assist us significantly in further improving our product quality and responsiveness to your requirements.</p>											
<p>PLEASE CIRCLE THE APROPRIATE NUMBER, WITH "5" INDICATING "VERY PLEASED" AND "1" INDICATING "VERY DISPLEASED."</p>											
	<table style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td style="text-align: center;">Very</td> <td></td> <td style="text-align: center;">Very</td> <td></td> </tr> <tr> <td></td> <td style="text-align: center;">Displeasing</td> <td></td> <td style="text-align: center;">Pleasing</td> <td></td> </tr> </table>		Very		Very			Displeasing		Pleasing	
	Very		Very								
	Displeasing		Pleasing								
1. OVERALL QUALITY PRODUCT PROVIDED	1 2 3 4 5										
2. AMP'S MANAGEMENT AND COMMUNICATION EXPERTISE	1 2 3 4 5										
3. ON-TIME DELIVERY	1 2 3 4 5										
4. DOCUMENTATION EXPERTISE	1 2 3 4 5										
5. RESPONSIVENESS TO SCHEDULE CHANGES	1 2 3 4 5										
6. AMP'S HANDLING OF QUALITY ISSUES	1 2 3 4 5										
7. INVOICING	1 2 3 4 5										
8. COURTESY OF OUR PERSONNEL	1 2 3 4 5										
9. RESPONSIVENESS OFMANAGEMENT TO SATISFY CUST. RQSTS	1 2 3 4 5										
10.RESPONSIVENESS OF OUR PERSONNEL TO COMPLAINTS	1 2 3 4 5										
<p>WE WOULD APPRECIATE ANY COMMENTS YOU WOULD CARE TO MAKE REGARDING THE SURVEY ITEMS ABOVE OR OR OTHERS NOT LISTED. PLEASE PROVIDE PURCHASE ORDER NUMBERS &amp; DATE OF UNSAT. COND.</p> <p>COMMENTS: _____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>											
<p>WE WOULD ALSO APPRECIATE ANY SUGGESTIONS YOU MAY CARE TO GIVE US CONCERNING IMPROVEMENTS IN ANY AREA OF OUR BUSINESS WITH YOU. WE VALUE YOUR COMMENTS IN THIS IMPORTANT AREA VERY HIGHLY SINCE WE ARE IN BUSINESS TO PROVIDE THE HIGHEST LEVEL OF QUALITY TO OUR CUSTOMERS.</p> <p>COMMENTS: _____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>											
NAME:	TITLE:										